

HPP PROGRESS REPORT ON ONLINE SERVICES – YEAR 1

Period: 2016/2017

The following services have been put online during the period under review;

1. Online Application for Environmental Certificate (MET)

System for environmental impact assessment. (<http://eia.met.gov.na>)

2. e-Justice (OOJ)

Electronic platform for filling, case management, service and diarizing of court document within the litigation process. (www.ejustice.moj.na)

3. ASYCUDA World (MOF)

ASYCUDA World is a web-based system that allows Customs and Traders to handle transactions via the Internet and submit declarations to Customs from anywhere in the world. Rollout of ASYCUDA World was completed in all regions and offices.

4. Online Business Registration (MITSMED)

A web portal that a client can use to confirm the availability of a company name. Reservation of names and companies registration can be done online partially due to the outstanding legislation that allow for e-signature and payments to BIPA. (www.bipa.gov.na)

5. Government Communication Feedback, Questions & FAQs (OPM)

The system provides the means for citizens to provide feedback or ask questions regarding services. All feedback and question will be accumulated in the system for further action by OMAs and statistical purposes. Is being deployed currently on the OPM website (www.opm.gov.na) and is in the progress of being deployed to all OMA websites.

6. Social Grant System (MGECW & MPeSW)

Social Assistant System to allow easy access, decentralization of data capturing & improve efficiency of grant approvals by officials.

7. eBirth notification of children born at Health facilities (OPM/MHAI/MHSS)

System to facilitating notification of births from health facilities, to improve the birth registration and vital statistics.

8. Adults Education Information Management System (AEIMS) (MoEAC)

System to record the information about the Promoters of adult education and the student's activities (forms) and the whole workflow. (<http://aeims.gov.na>)

9. Electronic Labour Information Management System (ELIMS) - Ministry of Labour, Industrial Relations and Employment Creation.

The ELIMS provides for functionality for employees and employers to file for cases online, e.g. unfair dismissals and treatment, etc. In addition, the system provides online functionality for Labour Inspectors to view profiles of employers and registered factories when carrying out compliance checks and work place inspections. Employers and Registered Factories can also view their profiles online. (<http://elims.gov.na>)

10. National Youth Credit Scheme (NYCS) – Ministry of Youth, Sport and Culture

The NYCS has implemented an online system to administer loans disbursed to youth in business. The youth can use the application to view the status of the applications. The system is also used by the Implementing Agencies that disburse the Loans to the youth on behalf of the NYCS to view their profiles and update their profiles online. (<http://nycs-mis.gov.na>)